

Organisation and Functions

Freedom of Information



Workplace Injury Commission

The Accident Compensation Conciliation, trading as the Workplace Injury Commission (WIC), is a Victorian Government statutory authority that provides injured workers with independent and impartial services to resolve their dispute. We offer conciliation and arbitration services.

Conciliation - Conciliation is an efficient, fair and affordable service for injured workers who wish to dispute a decision about their compensation. Conciliation is the first step in resolving a dispute. Everyone involved in a dispute takes part in discussions with the aim of reaching an agreement.

Arbitration – Arbitration is a service that provides a final decision for workers compensation disputes not resolved through conciliation.

Detailed information about conciliation and arbitration services is available from our [website](#).

Additional information about the Workplace Injury Commission, including our structure, and our Board is included in our [Annual Report](#).